



# Pharmacovigilance overview in Kenya

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# Outline

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- Introduction
- What is Pharmacovigilance
- Pharmacovigilance in Kenya-where we are
- Some regulatory aspects in Kenya arising from pharmacovigilance
- Way forward .



# Pharmacy and Poisons Board



The PPB is the Drug Regulatory Authority of the Ministry of Medical Services, Kenya.

It was established in 1957 under the Pharmacy and Poisons Act- Cap 244 of the Laws of Kenya, with the mandate:

“to make better provision for the practice and profession of pharmacy and the trade in pharmaceutical products.”



# Pharmacovigilance in its broadest terms

- Monitoring medicines to determine unrecognised adverse effects or changes in the patterns of their adverse effects
  - yellow cards, signals from clinical trials
- Continuously assessing the risks and benefits of medicines, taking action if necessary to improve their safe use
  - adding information to the information leaflet or packaging, restricting use of a drug, withdrawing a drug



# Post Market Surveillance

- **Post-market surveillance** ensures that, even after registration, drugs continue to meet the required standards whilst in the market.
  - **Quality.....Safety.....Efficacy**



# What is an Adverse Drug Reaction?

*The WHO describes an ADR as ...*

‘ A response to a drug which is noxious and unintended, and which occurs at doses normally used in man for the prophylaxis, diagnosis or therapy of disease, or for the modification of physiological function. ’



# Pharmacovigilance in Kenya

- ❖ Guidelines for the National PV System in Kenya developed
- ❖ Tools developed:
  - ✓ *Suspected ADR Reporting Form*
  - ✓ *Alert Card*
  - ✓ *Form for Reporting Poor Quality Medicinal Products*
- ❖ 'Field testing' of PV guidelines and tools completed
- ❖ Training material developed: training curricula, guides and manuals



# Pharmacovigilance in Kenya

- Formal launch of the National Pharmacovigilance System in Kenya 9<sup>th</sup> June 2009, Nairobi
  - Representatives from both MoPHS and MoMS Hq
  - Provincial representatives of both
  - Stakeholders
- 1<sup>st</sup> and 2<sup>nd</sup> PV Facilitators training (22<sup>nd</sup>-26<sup>th</sup> June and 13<sup>th</sup> - 17<sup>th</sup> July 2009)
  - 4 provinces
  - Clinicians, clinical officers, nurses, pharmacists, pharm-techs
- Preparing for roll-out

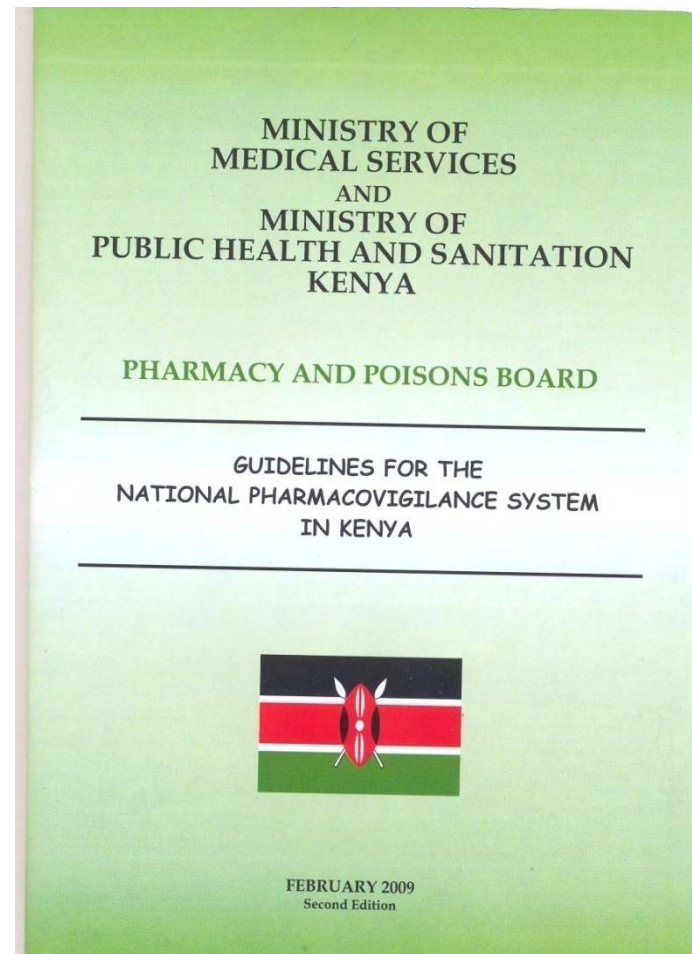




# Pharmacovigilance Reporting Tools



# Guidelines for the National Pharmacovigilance System in Kenya





# Pharmacovigilance reporting forms

IN CONFIDENCE

**MINISTRY OF HEALTH  
THE PHARMACY AND POISONS BOARD  
P. O. Box 27663-00506 NAIROBI**  
Tel: (020) 2713433 / 6 Ext 124 Fax: (020) 2713433/2711495  
Email: [pharmacyboard@moms.gov.ke](mailto:pharmacyboard@moms.gov.ke)

**SUSPECTED ADVERSE DRUG REACTION REPORTING FORM**

NAME OF INSTITUTION: \_\_\_\_\_ (CONTACT: \_\_\_\_\_) INSTITUTION CODE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PATIENT'S NAME/INITIALS: \_\_\_\_\_ ID/OP. NO.: \_\_\_\_\_ D.O.B: \_\_\_\_\_

PATIENT'S ADDRESS: \_\_\_\_\_ WARD/CLINIC: \_\_\_\_\_ GENDER:  Male  Female

ANY KNOWN ALLERGY:  No  Yes (specify) \_\_\_\_\_ PREGNANCY STATUS:  Not Pregnant  In Trimester  Not Trimester  In Trimester

WEIGHT (kg): \_\_\_\_\_ HEIGHT (cm): \_\_\_\_\_

DIAGNOSES: (State one per point listed) \_\_\_\_\_

BRIEF DESCRIPTION OF REACTION: \_\_\_\_\_

LIST OF ALL DRUGS USED IN THE LAST 3 MONTHS PRIOR TO REACTION (Include OTC and herbal/alternative medicine use of that form for additional drugs)	DOSE	ROUTE AND FREQUENCY	DATE STARTED	DATE STOPPED	INDICATION	TICK (X) SUSPECTED DRUG(S)

CAUSALITY OF REACTION: (tick one or more)

Certain  Probable / Likely  Possible / Unlikely  Conditional / Unclassified  Unassessable / Unclassifiable

SEVERITY OF THE REACTION: (tick one or more)

Mild  Moderate  Severe  Fatal  Unknown

ACTION TAKEN:  Drug withdrawn  Dose increased  Dose reduced  Dose not changed  Unknown

OUTCOME:  Recovering / resolving  Recovered / resolved  Requires or prolongs hospitalization  Causes a congenital anomaly  Requires intervention to prevent permanent damage  Unknown

ANY OTHER COMMENT: \_\_\_\_\_ DATE: \_\_\_\_\_

NAME OF PERSON REPORTING: \_\_\_\_\_ PHONE NO.: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_ DESIGNATION: \_\_\_\_\_ SIGNATURE: \_\_\_\_\_

**You need not be certain — just be suspicious!**

Information of a complaint does not constitute an admission that medical negligence or medical malpractice or the product caused or contributed to the patient's injury. It is the responsibility of the patient and practitioner to report the injury to the appropriate authorities. The Pharmacy and Poisons Board will investigate the complaint and provide a report to the patient and practitioner. The Pharmacy and Poisons Board will not be held liable for any loss or damage caused by the patient or practitioner.

IN CONFIDENCE

**MINISTRY OF HEALTH  
PHARMACY AND POISONS BOARD  
DEPARTMENT OF PHARMACOVIGILANCE**

**FORM FOR REPORTING POOR QUALITY MEDICAL PRODUCTS**

Name of Facility: \_\_\_\_\_ Facility Address: \_\_\_\_\_ District Name: \_\_\_\_\_ Facility Telephone: \_\_\_\_\_ Province Name: \_\_\_\_\_

Brand Name: \_\_\_\_\_ Batch/Lot Number: \_\_\_\_\_ Name of Manufacturer: \_\_\_\_\_ Name of Distributor/Supplier: \_\_\_\_\_ Date of Manufacture: \_\_\_\_\_ Date of Receipt: \_\_\_\_\_

Generic Name: \_\_\_\_\_ Date of Expiry: \_\_\_\_\_ Country of Origin: \_\_\_\_\_ Distributor Supplier's Address: \_\_\_\_\_

**PRODUCT IDENTIFICATION**

**PRODUCT FORMULATION** (Tick appropriate box)

Oral tablets / capsules  Oral suspension / syrup  Injection  Inhalant  Powder for reconstitution of suspension  Eye drops  Ear drops  Nebuliser solution  Cream / Ointment / Liniment / Paste  Other \_\_\_\_\_

**COMPLAINT** (Tick appropriate box(es))

Colour change  Separating  Powdering / crumbling  Claking  Moulding  Change of odour  Mislabeling  Incomplete pack  Other \_\_\_\_\_

Describe complaint in detail: \_\_\_\_\_

Does the product require refrigeration?  Yes  No

Was product available at facility?  Yes  No

Was product dispensed and returned by client?  Yes  No

Was product stored according to manufacturer's recommendations?  Yes  No

Storage Conditions: \_\_\_\_\_ Other details of incident: \_\_\_\_\_

Name of Reporter: \_\_\_\_\_ Cause / Job Title: \_\_\_\_\_

Pharmacy and Poisons Board: \_\_\_\_\_ Contact number: \_\_\_\_\_ Signature: \_\_\_\_\_

Department of Pharmacovigilance: \_\_\_\_\_ P. O. Box 27663-00506 NRB: \_\_\_\_\_ Date: \_\_\_\_\_

Phone: (020) 2713433 / 6 Ext 124 Fax: (020) 2713433 E-mail: [pharmacyboard@moms.gov.ke](mailto:pharmacyboard@moms.gov.ke)

Information of a complaint does not constitute an admission that medical negligence or medical malpractice or the product caused or contributed to the patient's injury. It is the responsibility of the patient and practitioner to report the injury to the appropriate authorities. The Pharmacy and Poisons Board will investigate the complaint and provide a report to the patient and practitioner. The Pharmacy and Poisons Board will not be held liable for any loss or damage caused by the patient or practitioner.



**IN CONFIDENCE**

MINISTRY OF HEALTH  
THE PHARMACY AND POISONS BOARD  
P. O. Box 27663-00506 NAIROBI  
Tel: (020)-2716905 / 6 Ext 114 Fax: (020) 2713431/2713409  
Email: pv@pharmacyboardkenya.org

**SUSPECTED ADVERSE DRUG REACTION REPORTING FORM**

- Initial Report
- Follow-up Report

NAME OF INSTITUTION: \_\_\_\_\_ INSTITUTION CODE: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ CONTACT: \_\_\_\_\_

PATIENT'S NAME/INITIALS: \_\_\_\_\_ IP/OP, NO.: \_\_\_\_\_ D.O.B.: \_\_\_\_\_

PATIENT'S ADDRESS: \_\_\_\_\_ WARD/CLINIC: \_\_\_\_\_ GENDER:  Male  Female

WEIGHT (kg): \_\_\_\_\_

HEIGHT (cm): \_\_\_\_\_

ALLERGENIC ALLERGY:  No  Yes (specify) \_\_\_\_\_

PREGNANCY STATUS:  Not pregnant  
 1st Trimester  
 2nd Trimester  
 3rd Trimester

**Identifiable patient**

DIAGNOSIS: (What was the patient treated for) \_\_\_\_\_

**Identifiable reaction**

DETAILED DESCRIPTION OF REACTION: \_\_\_\_\_

LIST OF DRUGS SUSPECTED TO CAUSE REACTION (Include all herbal/tonic over side of this form for additional drug)	DOSE	ROUTE AND FREQUENCY	DATE STARTED	DATE STOPPED	INDICATION	TICK (✓) SUSPECTED DRUG(S)
1						
2						
3						
4						
5						

**Identifiable drug**

SEVERITY OF THE REACTION: (Refer to scale opposite)

- Mild
- Moderate
- Severe
- Fatal
- Unknown

ACTION TAKEN:

- Drug withdrawn
- Dose increased
- Dose reduced
- Dose not changed
- Unknown

OUTCOME:

- Recovering / resolving
- Recovered / resolved
- Requires or prolongs hospitalization
- Causes a congenital anomaly
- Requires intervention to prevent permanent damage
- Unknown

CAUSALITY OF REACTION: (Refer to scale opposite)

- Certain
- Probable / Likely
- Possible / Unlikely
- Conditional / Unclassified
- Unassessable / Unclassifiable

**Identifiable reporter**

ANY OTHER COMMENT: \_\_\_\_\_

NAME OF PERSON REPORTING: \_\_\_\_\_

PHONE NO.: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

DESIGNATION: \_\_\_\_\_

**You need not be certain ... just be suspicious!**

Submission of a complaint does not constitute an admission that medical personnel or manufacturer or the product caused or contributed to the event. Patient's identity is held in strict confidence and programme staff is not expected to and will not disclose reporter's identity in response to any public request. Information supplied by you will contribute to the improvement of drug safety and therapy in Kenya. Once completed please send to: The Pharmacy and Poisons Board on the above address.



Rear view

More space to fill in more information and list more drugs

Severity assessment scale

Causality assessment scale

**EXPLANATORY NOTES**

**CONFIDENTIALITY**  
All information collected in this form, identities of the reporter and patient, will remain confidential

**WHAT TO REPORT**  
An Adverse Drug Reaction (ADR) is defined as a reaction that is noxious and unintended, and occurs at doses normally used in man for prophylaxis, diagnosis or treatment of a disease, or for modification of physiological function.

Report all suspected adverse experiences with medications, especially those where the patient outcome is:

- Death
- Life-threatening (real risk of dying)
- Hospitalization (initial or prolonged)
- Disability (significant, persistent or permanent)
- Congenital anomaly
- Required intervention to prevent permanent impairment or damage

Report even if:

- You are not certain if the drug caused the reaction
- You do not have all the details

**WHO CAN REPORT**  
All healthcare professionals (clinicians, dentists, nurses, pharmacists, physiotherapists, community health workers etc) are encouraged to report.

*Please use the space provided below for any further information. You may attach more pages to this form if required.*

LIST OF ALL DRUGS USED IN THE LAST 3 MONTHS PRIOR TO REACTION (include OTC and herbals)	DOSE	ROUTE AND FREQUENCY	DATE STARTED	DATE STOPPED	INDICATION	TICK (✓) SUSPECTED DRUG(S)
6						
8						
9						
10						

**Criteria for Assessment of Severity of an ADR**

<b>Mild</b>	<ul style="list-style-type: none"> <li>• The ADR requires no change in treatment with the suspected drug</li> <li>• The ADR requires that the suspected drug be withheld, discontinued or otherwise changed. No antidote or other treatment is required</li> <li>• No increase in length of stay.</li> </ul>
<b>Moderate</b>	<ul style="list-style-type: none"> <li>• The ADR requires that the suspected drug be withheld, discontinued or otherwise changed, and/or an antidote or other treatment is required.</li> <li>• Increases length of stay by at least one day</li> <li>• The ADR is the reason for admission.</li> </ul>
<b>Severe</b>	<ul style="list-style-type: none"> <li>• The ADR requires intensive medical care</li> <li>• The ADR causes permanent harm to the patient</li> </ul>
<b>Fatal</b>	<ul style="list-style-type: none"> <li>• The ADR either directly or indirectly leads to the death of the patient</li> </ul>

**WHO-UMC Causality Assessment Scale**

Causality Term	Assessment
<b>Certain</b>	<ul style="list-style-type: none"> <li>• Event of laboratory test abnormality, with plausible time relationship to drug intake</li> <li>• Cannot be explained by disease or other drugs</li> <li>• Response to withdrawal plausible (pharmacologically, pathologically)</li> <li>• Event definitive pharmacologically or phenomenologically (i.e an objective and specific medical disorder or a recognized pharmacological phenomenon)</li> <li>• Rechallenge satisfactory, if necessary.</li> </ul>
<b>Probable / Likely</b>	<ul style="list-style-type: none"> <li>• Event of laboratory tests abnormality, with reasonable time relationship to drug intake</li> <li>• Unlikely to be attributed to disease or other drugs</li> <li>• Response to withdrawal clinically reasonable</li> <li>• Rechallenge not required</li> </ul>
<b>Possible</b>	<ul style="list-style-type: none"> <li>• Event of laboratory tests abnormality, with reasonable time relationship to drug intake</li> <li>• Could also be explained by disease or other drugs</li> <li>• Information on drugs withdrawal lacking or unclear</li> </ul>
<b>Unlikely</b>	<ul style="list-style-type: none"> <li>• Event of laboratory tests abnormality, with a time to drug intake that makes a relationship improbable (but not impossible)</li> <li>• Disease or other drugs provide plausible explanations</li> </ul>
<b>Conditional/ Unclassified</b>	<ul style="list-style-type: none"> <li>• Event or laboratory test abnormality</li> <li>• More data for proper, assessment needed or</li> <li>• Additional data under examination</li> </ul>
<b>Unassessable/ unclassifiable</b>	<ul style="list-style-type: none"> <li>• Report suggesting an adverse reaction</li> <li>• Cannot be judged because of insufficient or contradictory information</li> <li>• Data cannot be supplemented or verified.</li> </ul>


*Your support in this Pharmacovigilance program is appreciated.*

Submission of a report does not constitute an admission that medical personnel or manufacturer or the product caused or contributed to the event. Patient's identity is held in strict confidence and programme staff is not expected to and will not disclose reporter's identity in response to any public request. Information supplied by you will contribute to the improvement of drug safety and therapy in Kenya. Once completed please send to: The Pharmacy and Poisons Board on the above address



# PV 6 (PINK FORM)

## FORM FOR REPORTING POOR QUALITY MEDICINAL PRODUCTS

  
MINISTRY OF HEALTH  
PHARMACY AND POISONS BOARD  
DEPARTMENT OF PHARMACOVIGILANCE  
**FORM FOR REPORTING POOR QUALITY MEDICINAL PRODUCTS**

PV 6  
**IN CONFIDENCE**

Name of Facility \_\_\_\_\_ District Name \_\_\_\_\_ Province Name \_\_\_\_\_  
 Facility Address \_\_\_\_\_ Facility Telephone \_\_\_\_\_

**PRODUCT IDENTITY**

Brand Name	Generic Name		
Batch/Lot Number	Date of Manufacture	Date of Expiry	Date of Receipt
Name of Manufacturer	Country of Origin		
Name of Distributor/Supplier	Distributor/Supplier's Address		

**PRODUCT FORMULATION**  
(Tick appropriate box)

Oral tablets / capsules  
 Oral suspension / syrup  
 Injection  
 Diluent  
 Powder for reconstitution of suspension  
 Powder for reconstitution of injection  
 Eye drops  
 Ear drops  
 Nebuliser solution  
 Cream / Ointment / Liniment / Paste  
 Other .....

**COMPLAINT**  
(Tick appropriate box/boxes)

Colour change  
 Separating  
 Powdering / crumbling  
 Caking  
 Moulding  
 Change of odour  
 Mislabelling  
 Incomplete pack  
 Other .....

Describe complaint in detail: \_\_\_\_\_

**Storage Conditions**

Does the product require refrigeration?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Other details (if necessary):
Was product available at facility?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Was product dispensed and returned by client?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Was product stored according to manufacturer/MoH recommendations?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

Comments (if any) \_\_\_\_\_

Name of Reporter \_\_\_\_\_ Contact number \_\_\_\_\_  
 Cadre / Job Title \_\_\_\_\_ Signature \_\_\_\_\_ Date: \_\_\_\_\_

**Once completed one copy of this form should be e-mailed or posted to:**

Pharmacy and Poisons Board	Department of Pharmacovigilance	P. O. Box 27663-00506 NRB	Fax: 2713431	E-mail: <a href="mailto:pe@pharmacyboardkenya.org">pe@pharmacyboardkenya.org</a>
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Your signature in this Pharmacovigilance program is important.  
 All information is held in strict confidence and programme staff is not expected to assist in disclosure of reporter's identity in response to any public request.  
 Information supplied by you will contribute to the improvement of drug safety and therapy in Kenya. Once completed please send to:  
 The Pharmacy and Poisons Board in the above address.